



2026 GAAR Board of Directors Candidate Questionnaire

Name

Helen Chan



Brokerage Name

ERA Summit Real Estate

Brokerage Address

6001 Indian School Rd NE Ste. #150

City

Albuquerque

State

NM

**1. Member Type: Please select
Designated REALTOR® if you are
listed as the Designated/Qualifying
Broker of your office.**

REALTOR®/Associate Broker

**2. Have you been a a REALTOR® for at
least three (3) years?**

Yes

**3. Have you been a member of GAAR
for at least one (1) year?**

Yes

4. Have you had any Code of Ethics violations or non-compliance of a membership duty in the last three (3) years?

No

5. For which position are you applying?

President-elect (1 year term, Officer position)

6. If you selected an Officer position, prior to nomination, have you had at least 5 transactions that closed in the prior 12 month period (August 1, 2024 - July 31, 2025) and/or are you a QB of at least 5 brokers?

Yes - I have had at least 5 transactions that closed in the prior 12 months

7. To be eligible for an Officer position, you must have fulfilled a two (2) year term on the Board of Directors within five (5) years of nomination. Please provide the years you served as a Director or Officer on the GAAR Board of Directors. Please write N/A if not applicable.

2022-2025

8. If you selected an Officer position, have you served on at least one (1) GAAR or SWMLS Committee in the past five (5) years?

Yes

9. Please list all GAAR, SWMLS, NMAR or NAR committees or task forces you have been a member of. (You can find your GAAR/SWMLS committee history on your Member Portal.)

GAAR GAP, GAAR ABCD, GAAR BOD, GAAR Event Center Task Force, GAAR RFTZ, NMAR BOD, NMAR Strategic Planning, NMAR Professional Development

10. To run for the position of President-elect, you must have fulfilled a two-year term on the GAAR Board of Directors (Officer or Director). If you selected to run for the President-elect position, have you served a two-year term?

Yes

11. If Yes, what years did you serve?

2022-2025

12. Number of years licensed:

5-10 years

13. Number of years of REALTOR® membership:

5-10 years

14. Have you participated in GAAR's Leadership Development Program or NMAR's Growth & Involvement Program?

Yes

If yes, which one and what year? Both, 2022

15. Please indicate which REALTOR® Designations you hold: None

16. Please list any REALTOR® institutes, societies or councils in which you currently hold membership.
C2EX, AHWD, PSA

17. What are your primary disciplines in your real estate practice? Check all that apply. Residential

18. Service as an elected Officer or Director requires attendance at Board of Director meetings - and Executive Committee meetings for Officers. Regular attendance is necessary for understanding Association business. As stated in the Association Bylaws, absence from three (3) or more regular or special meetings per fiscal year without an excuse deemed valid by the Board of Directors shall be construed as resignation. If elected, will you attend the regular and special meetings of GAAR as an Officer or Director? Yes

19. What challenges face the current real estate industry?
Current challenges include understanding of policy changes that affect our clients and our industry.

20. What challenges face the Association?
Challenges facing the Association are understanding of what value is being offered to members.

21. Given the challenges you identified above, how would you contribute as a leader?
For understanding of policy, I have been learning more about those issues and becoming more familiar with RPAC and RECPAC, and how we can be an effective voice. I will continue to learn and discuss concerns and help assist in creating changes to support our industry and our careers.

For value to members, I would like to continue connecting with and asking what is working or not. While there is no perfect system, working together with staff to continuously seek tools that will help us as REALTORS® day to day.

22. How do you feel GAAR could be more relevant to our members?
To continue reaching out to members and ask if they are familiar with the resources that our dues are making available for our businesses. If they are not familiar, invite them to have a sit down and offer some time to go over the resources and where to find them. If they are familiar and not finding relevancy, invite them to share what can make GAAR more relevant.

23. Name an area where GAAR could be better and how you would address it.
Marketing how much and often GAAR is present in the community and make that connection of how REALTORS® show up in our Metro area. This is to strengthen our ties to be recognized not only as contributors to our neighbors but that we are neighbors as well. We keep showing up to community

events, keep sharing Fair Housing For All solutions and options, keep promoting each other as an Association.

24. Describe the role of the Board of Directors of the Greater Albuquerque Association of REALTORS®.

The role of the BOD of the GAAR is to represent our almost 4000 colleagues. To help build and continue strengthening our place in the ABQ Metro Area. To connect with our membership and provide a service to help boost each REALTOR®. To represent the professionalism of our industry as we meet other community leaders and share our value as REALTORS®.

25. A position on the GAAR Board of Directors means serving your Association and putting the needs of the members first. Do you affirm that you will serve your membership, acting in a neutral capacity for the betterment of the members?

Yes, I affirm

26. What do you think will be unique about the next two-year time frame?

The next two years will be unique because it looks like we will be seeing shifts again as prices continue to level out and forecasts of no major interest rate changes. Cycles are meant to have shifts and how we adapt is where the uniqueness will be imperative. How we continue to be relevant and important repeat partners to our clients with one of their largest purchases will depend on changing public perception of our industry.

27. What leadership skills, education, experience or training do you possess that you feel would be beneficial on the Board of Directors?

Over the last several years I have been given the opportunity to participate in several leadership trainings such as GAAR's Leadership Development Program and NMAR's Growth and Involvement. I have continually served in some capacity at our Association since 2019 and have been graced with advice and skills by other volunteers by serving. Outside of being a REALTOR® volunteer, I have served on a HOA board for a rental property which I served as a Trustee.

28. What else would you like to tell the membership about yourself? (i.e. personal interests, activities, hobbies, etc.)

I come from a family background of being in the service industry and food service. I enjoy traveling for the food. I have recently begun playing pickleball and super excited since I can actually make contact!

We appreciate your interest in serving. You will be notified when the Nominating Committee chooses the candidate slate for the upcoming election.