

ONE ALBUQUE RQUE

planning

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TURNING THE BOAT: THREE KEY ELEMENTS & THE RIGHT TOOLS

KEY ELEMENTS:

- 1. Real Progress
- 2. Sustainable Change
- 3. Fighting for you, not with you

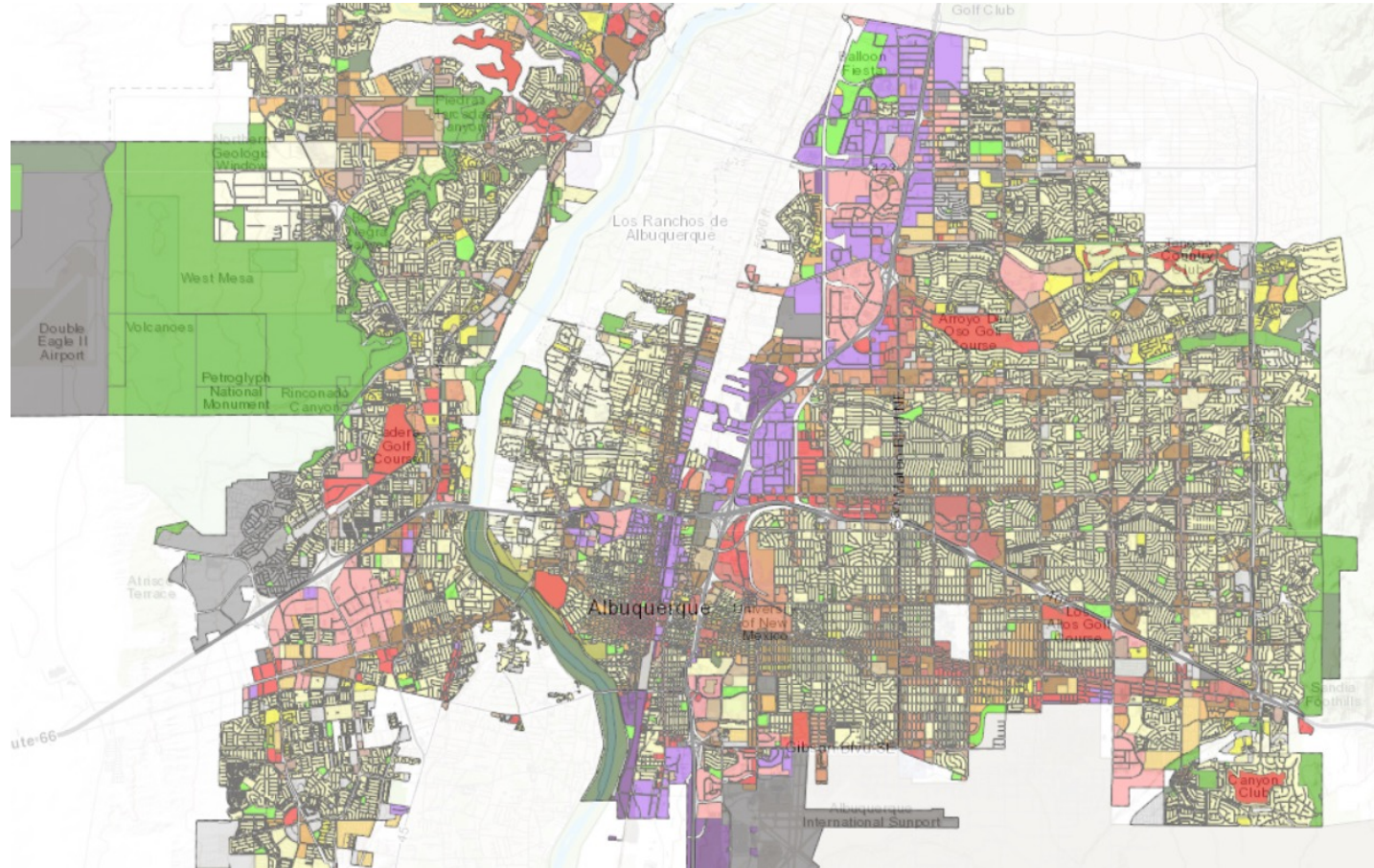
RIGHT TOOLS:

- Baldrige Program (QNM)
- Pacific Institute
- True Passion and Understanding
- Unwavering Ethics
- Honest Performance Measures
- Accountability

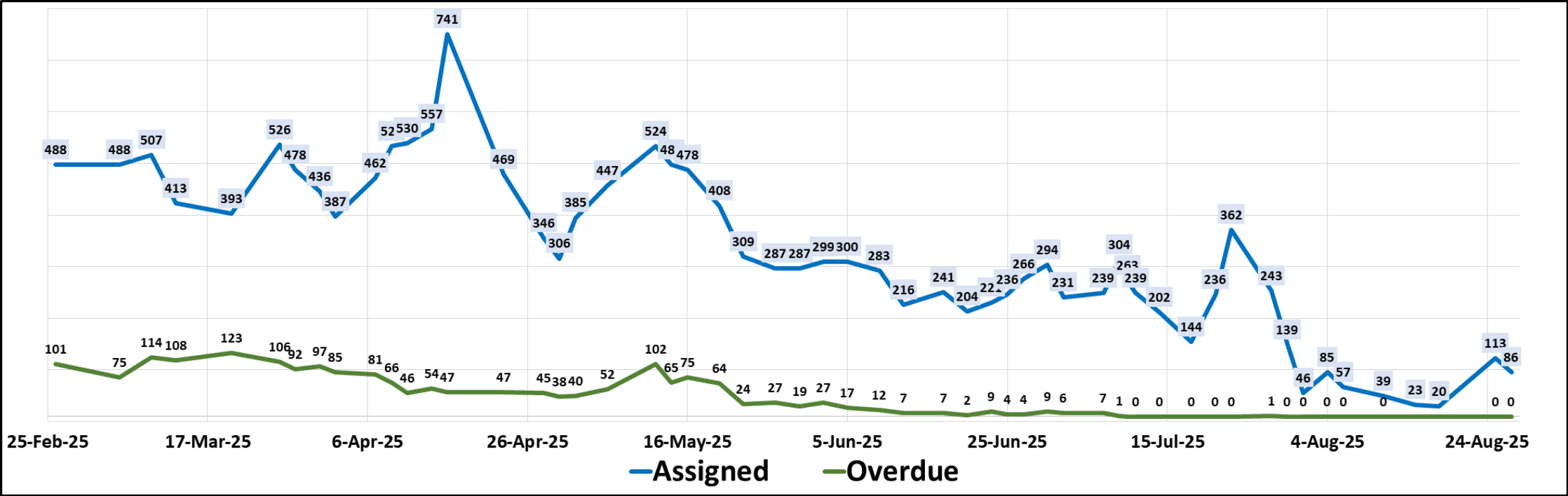


A: ADMIN, AGIS, AND ABQ-PLAN

- ADMIN – People and Funding
- AGIS- 70 layers of detailed data
 - 121,000 acres/5.2B Square Feet
 - 180,000 addresses
 - 210,000 parcels
- ABQ-PLAN – Major Change (8 terabytes!)
 - Customizable
 - Transparency
 - Efficiency
 - Ease of use
 - Comprehensive from A to Z



B: BUILDING SAFETY/PLAN REVIEW SPEED

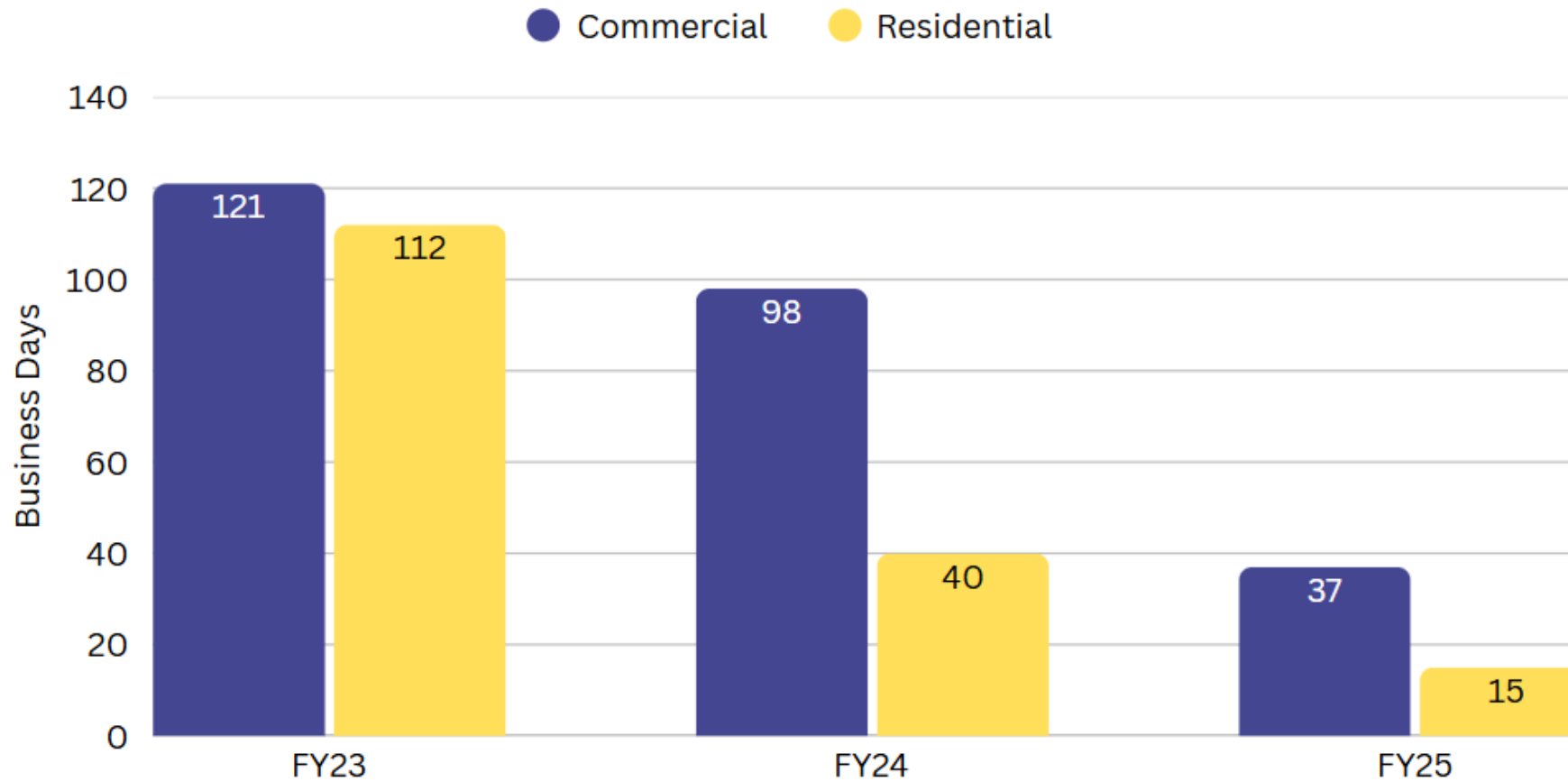


PLAN REVIEW BACKLOG

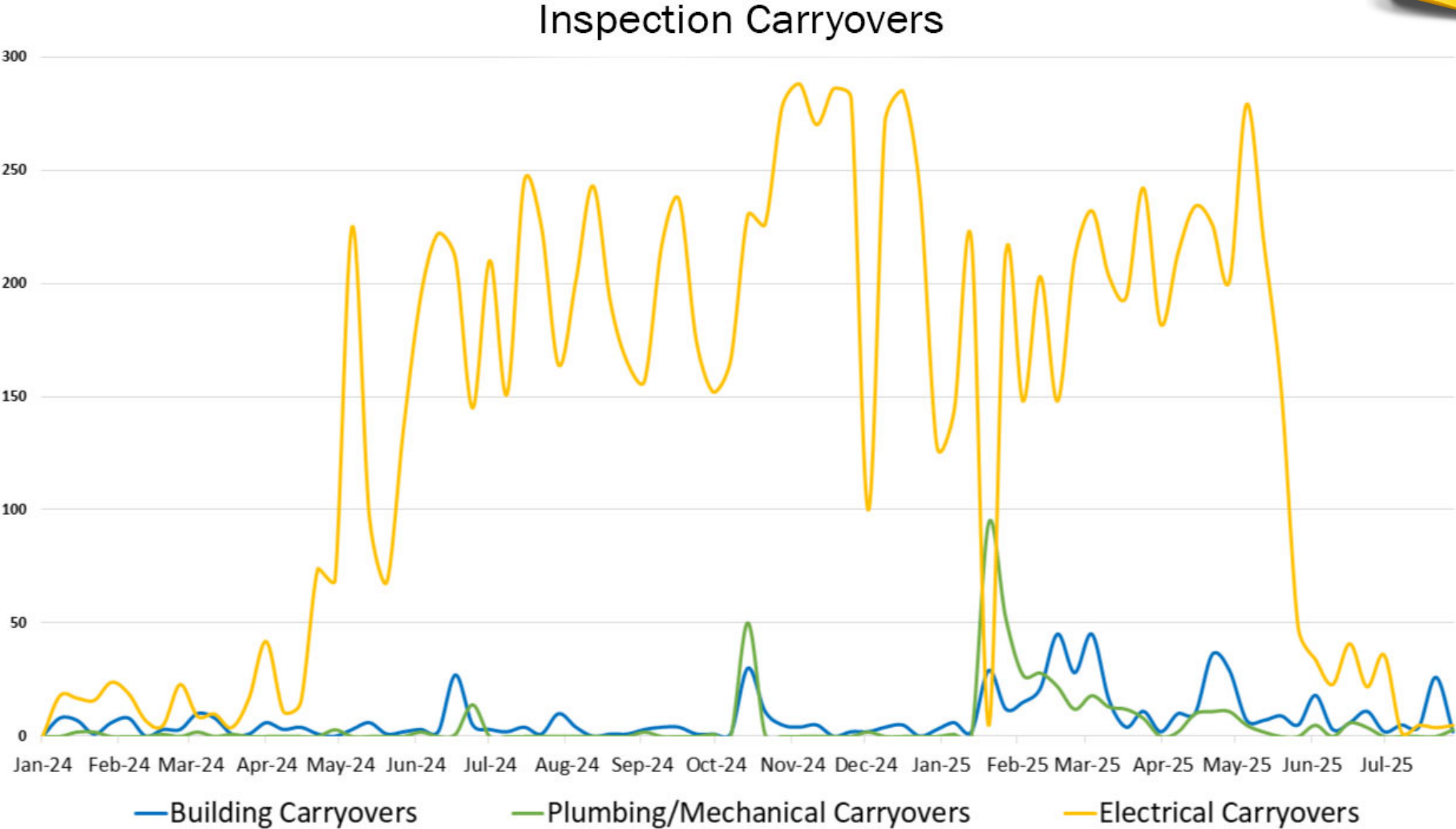
B: BUILDING SAFETY/PERMIT *SPEED*



Average Permit Time



B: BUILDING SAFETY/INSPECTION *SPEED*

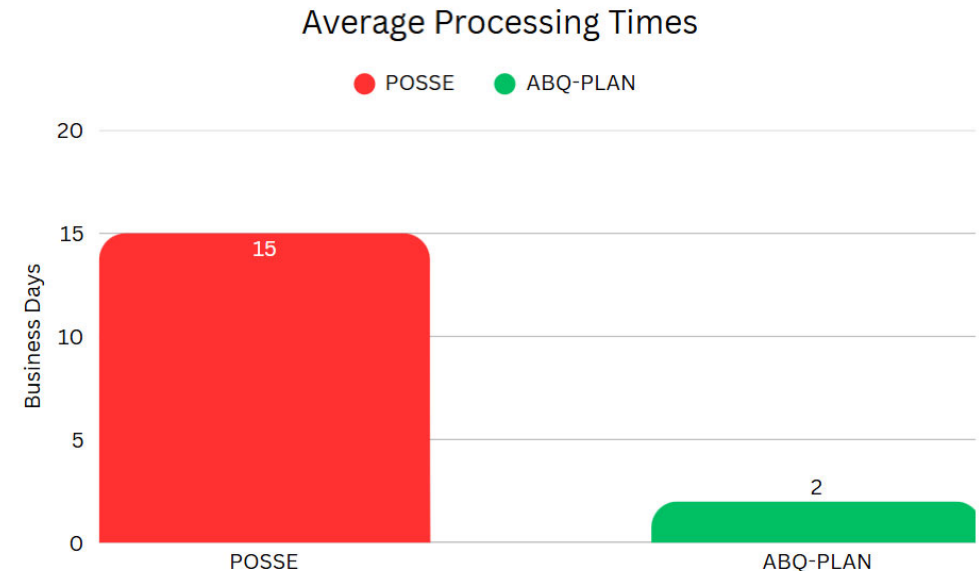
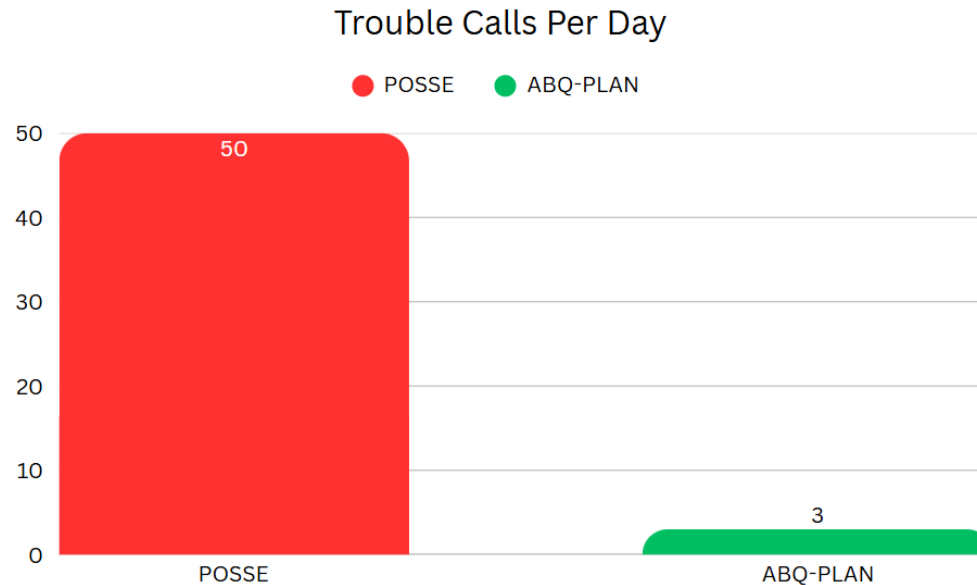


C: CODE ENFORCEMENT/MAKING A DIFFERENCE *EVERY DAY*

- 59,550 property investigations per year
- 34,605 Notices of Violations per year
- 31,161 properties brought into compliance per year
- Closing problematic “hotels” and demolishing substandard properties
- 18 foreclosures during pilot (dozens in the queue)
- Initiated foreclosure actions on problematic CVS and Motel 6 substandard properties



C: CODE ENFORCEMENT/BUSINESS LICENSING SPEED



- ABQ-PLAN has created more clarity for the customer and made it easier to customize the needs to each license.
- Step-by-step instructions with links to guides and FAQs, as well as instructional videos.
- Implemented an online voicemail tracking system to identify trends and repeat callers.

D: DEVELOPMENT APPROVAL *SPEED*

- Amending the IDO to eliminate the second DHO hearing for a Conditionally Approved Replat. The approval of the FINAL PLAT will simply undergo an administrative compliance review that can take **less than 2 days**.
- **Major Staffing Changes** at the DFT. Under the new Associate Director, there will be NO MORE CIRCLING BACK AND NO MORE INTERFERING WITH THE DEVELOPER'S DESIGN WITHOUT LEGAL JUSTIFICATION.



- **ABCWUA and the City** are now working closely together to expedite ACCWUA approvals. ABCWUA has reduced their approval process from 6-8 months to 2 months for the Water and Sanitary Sewer Availability Statement.
- **Project Advocates** are now being assigned to development applications. They will track your project, set up the network connections, and keep you informed.

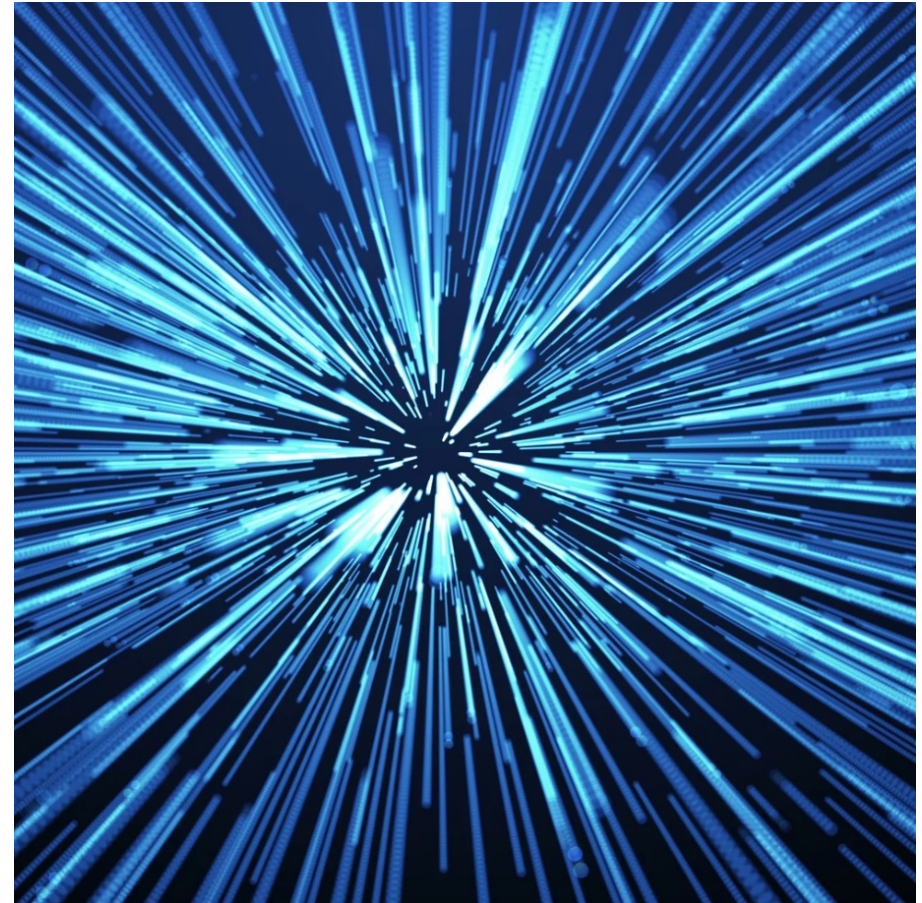
P: PLANNERS/URBAN DESIGN & DEVELOPMENT

- Short/Mid/Long Range Planning
- Environmental Planning Commission
- Zoning Hearing Examiner
- Development Hearing Officer
- Landmarks Commission
- Zoning Enforcement Officer
- Community Planning Area Assessments
- Integrated Development Ordinance
- Comprehensive Plan



LOOKING FORWARD: WARP SPEED AHEAD

- *Third Party Plan Review* ✓
- *Express Permits* ✓
 - Water heaters
 - Minor Alteration and Repair
 - Residential re-roof
 - Solar
- *Online Appointments* ✓
 - *Plan Reviewers*
 - *Certificate of Occupancy*
- *Inspections: drones, rovers, and virtual* ✓
- *Artificial Intelligence (AI)*
- *Overall Goal: Fastest Permits in the Southwest*



THANK YOU

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