General Notes

None of the changes to the bylaws below will affect the current members or makeup of the Board of Directors. In general, changes are made to further clarify things we are already doing, or to solve issues that have been dealt with in the past.

There are also a few places throughout the bylaws where the phrase "members of the Board of Directors" was inserted instead of just "Directors" in order to make the definition clearer. Those places are not called out individually in the Summary/Rationale below.

Changes are on pages 4-5, 7-8, and 12 but the full Bylaws are provided for reference.

Bylaws of the Southwest Multiple Listing Service, Inc. a Multiple Listing Service Separately Incorporated but Whollyowned by the

Greater Albuquerque Association of REALTORS®

Amended February 12, 2009, February 10, 2010, December 2, 2011, December 2, 2020, December 7, 2022

Article 1 – Name

The name of this organization shall be the Southwest Multiple Listing Service, Inc. hereinafter referred to as the "Service,", "SWMLS," or "MLS," all of the shares of stock of which are solely and wholly-owned by the Greater Albuquerque Association of REALTORS® (shareholder).

Article 2 - Purposes

A multiple listing service is a means by which authorized Participants make blanket unilateral offers of compensation to other Participants (acting as subagents, buyer agents, or in other agency or non-agency capacities defined by law); by which cooperation among Participants is enhanced; by which information is accumulated and disseminated to enable authorized Participants to prepare appraisals, analyses, and other valuations of real property for bona fide clients and customers; by which Participants engaging in real estate appraisal contribute to common databases; and is a facility for the orderly correlation and dissemination of listing information so Participants may better serve their clients and the public. Entitlement to compensation is determined by the cooperating broker's performance as procuring cause of the sale, lease, or other conveyance or transfer.

Article 3 – Service Area

The service area of the MLS shall be determined by resolution of the MLS Board of Directors.

Article 4 - Participation Defined

Any REALTOR® of this or any other association who is a principal, partner, corporate officer, qualifying broker, or branch office manager acting on behalf of a principal, without further qualification, except as otherwise stipulated in these Bylaws, shall be eligible to participate in multiple listing upon agreeing in writing to conform to the Rules and Regulations thereof and to pay the costs incidental thereto. However, under no circumstances is any individual or firm, regardless of membership status, entitled to Multiple Listing Service membership or participation unless they hold a current, valid New Mexico real estate qualifying broker's license and offer or accept compensation to and from other Participants or are licensed or certified by an appropriate state regulatory agency to engage in the appraisal of real property. Use of information developed by or published by the Service is strictly limited to the activities authorized under a Participant's licensure(s) or certification and unauthorized uses are prohibited. Further, none of the foregoing is intended to convey participation or membership or any right of access to information developed by or published by the Service where access to such information is prohibited by law. The REALTOR® principal of any firm, partnership, corporation, or qualifying broker, or the branch office manager designated by said firm. partnership, or corporation as the Participant in the Service, shall have all rights, benefits, and privileges of the Service, and shall accept all obligations to the Service for the Participant's firm, partnership, or corporation and for compliance with the Bylaws and Rules and Regulations of the Service by all persons affiliated with the Participant who utilizes the service.

Mere possession of a qualifying broker's license is not sufficient to qualify for MLS participation. Rather, the requirement that an individual or firm offers or accepts cooperation and compensation means that the Participant actively endeavors during the operation of its real estate business to list real property of the type listed on the MLS and/or to accept offers of cooperation and compensation made by listing brokers or agents in the MLS. "Actively" means on a continual and ongoing basis during the operation of the Participant's real estate business. The "actively" requirement is not intended to preclude MLS participation by a Participant or potential Participant that operates a real estate business on a part time, seasonal, or similarly time-limited basis or that has its business interrupted by periods of relative inactivity occasioned by market conditions. Similarly, the requirement is not intended to deny MLS participation to a Participant or potential Participant who has not achieved a minimum number of transactions despite good faith efforts. Nor is it intended to permit an MLS to deny participation based on the level of service provided by the Participant or potential Participant as long as the level of service satisfies state law.

The key is that the Participant or potential Participant actively endeavors to make or accept offers of cooperation and compensation with respect to properties of the type that are listed on the MLS in which participation is sought. This requirement does not permit an MLS to deny participation to a Participant or potential Participant that operates a "Virtual Office Website" (VOW) (including a VOW that the Participant uses to refer customers to other Participants) if the Participant or potential Participant actively endeavors to make or accept offers of cooperation and compensation. An MLS may evaluate whether a Participant or potential Participant actively endeavors during the

operation of its real estate business to offer or accept cooperation and compensation only if the MLS has a reasonable basis to believe that the Participant or potential Participant is in fact not doing so. The membership requirement shall be applied in a nondiscriminatory manner to all Participants and potential Participants.

Article 4.1 – Application for Participation

Application for participation shall be made in such manner and form as may be prescribed by the Board of Directors of the Service and made available to any REALTOR® Principal of the Greater Albuquerque Association of REALTOR® (shareholder) or any other REALTOR® Board/association requesting it. The application form shall contain a signed statement agreeing to abide by these Bylaws and any other applicable Rules and Regulations of the Service as from time to time amended or adopted.

Any applicant for SWMLS participation and any licensee (including licensed or certified appraisers) affiliated with a Participant who has access to and use of SWMLS-generated information shall complete the SWMLS orientation program of no more than eight (8) classroom hours devoted to the Rules and Regulations of the Service within sixty (60) days after access has been provided.

Article 4.2 – Discontinuance of Service

Participants of the Service may discontinue the Service by giving the Service thirty (30) days written notice and may reapply to the Service at any time by making formal application in the manner prescribed for new applicants for Participation provided all amounts owed to the Service are fully paid.

Article 4.3 – Subscribers

Subscribers (or users) of the Service include non-principal brokers, qualifying brokers other than the designated Participant, and licensed and certified appraisers affiliated with Participants.

<u>Article 5 – Service Charges</u>

The charges made for participation in the Service shall be as determined, and as amended from time to time by the Board of Directors of the Service and specified in the Rules and Regulations of the Service.

Article 6 – Government of the Service

The government of the Service shall be vested in a Board of Directors comprised of the Officers and Directors nominated and elected as described in this Article, and are sometimes referred to herein as "members of the Board of Directors".

Article 6.1 - Officers of the Service

The Officers of the Service, who shall also serve as Directors, shall be a President, a President-elect, and a Secretary-Treasurer, and shall have such duties as described in this Article.

Article 6.2 – Board of Directors of the Service

The President, President-elect, Secretary-Treasurer, and Immediate Past President of the Service shall serve as members of the Board of Directors of the Service. There shall be nine (9) additional Directors to be selected from among the Participants/Subscribers of the Service as follows:

- 1. Not less than sixty (60) days before the election date, and prior to the appointment of the Nominating Committee, the Board of Directors shall review the demographics of Participant firms. For the purpose of determining the number of appointed Directors, Subscribers will be counted based on the number under a single business entity (such as a corporation or limited liability company). For example, if multiple Participants operate under a single business entity, all of the Subscribers under all of those Participants are counted in their total and the business entity is eligible to appoint Directors as described below.
- 2. Any firm comprising less than ten percent (10%) of the Service Subscribers shall have no more than two (2) members of the Board of Directors. In addition, any firm comprising ten percent (10%) or more of Service Subscribers shall be eligible to have one (1) to nine (9) Participants/Subscribers appointed as a Director by the Principal of that firm as outlined in the following table:

% of Subscribers	# of Appointed Directors
10.00% to 19.99%	One (1)
20.00% to 31.10%	Two (2)
31.11% to 42.21%	Three (3)
42.22% to 53.32%	Four (4)
53.33% to 64.43%	Five (5)
64.44% to 75.54%	Six (6)
75.55% to 86.65%	Seven (7)
86.66% to 97.76%	Eight (8)
97.77% to 100.00%	Nine (9)

Forty-five (45) days before the regularly scheduled election Directors and alternates (that maintain the same Participant to Subscriber ratio) will be

appointed by each Participant firm eligible for appointed Directors, and after such deadline until the end of the nominating cycle for that year each Participant Firm shall not increase the number of Subscriber appointees.

The Nominating Committee shall fill the remaining vacancies by presenting a slate of Director and Officer nominees that proportionately represent Subscribers in various sized firms as closely as possible. At all times, the majority of all members of the Board of Directors shall be Participantsany time, no more than three (3) Elected Directors may be Subscribers, except that the GAAR President shall not be included in this calculation. The Nominating Committee will consider any Subscriber Director(s) with a continuing term or being appointed by each eligible Participant firm, and the Nominating Committee shall propose nominees that are Participants and Subscribers so that will be such that (i) if all Subscribers nominated are elected, the members of the Board of Directors shall be a majority Participants and (ii) no firm shall have more than three (3) Directors (including Officers) unless that result is due to appointment only. total number of Subscriber Elected Directors does not exceed three (3). Director nominees may not be from a firm that meets requirements for two (2) or three (3) appointed Directors. Participants from firms with four (4) or more appointed Directors may not vote for Directors nominated as per this section, however, nominated Directors may be Participants/Subscribers of said firms. (Participants from ALL firms are eligible to vote for Officers.

Rationale: Whether Officers counted towards the subscriber limit of 3 was previously unclear, and had led to issues in the past. The purpose of the 3 Subscriber limit was to ensure that Participants always remained in ultimate control of the Board of Directors, but if it only applied to Elected Directors, there could conceivably be situations where Subscribers could outnumber Participants on the Board. Rather than trying to get into the details of hard limits, the bylaws are being updated to clearly state that the purpose is to always have a majority of Participants, and that everyone on the Board of Directors counts towards that.

- 3. All Officer and Director nominees (including appointed Directors and Alternates) must have a minimum of three (3) years membership as a REALTOR® and Participant/Subscriber in a REALTOR® owned Multiple Listing Service immediately prior to nomination without a finding of a violation of the Code of Ethics or non-compliance with a membership duty under Greater Albuquerque Association of REALTORS' policies and procedures. In addition, all Officer and Director nominees must have completed at least 3 of the following items:
 - · 1 year on any NMAR, NAR, or NMREC Committee, PAG or Task Force.
 - · 1 year as GAAR/SWMLS Director or Officer.
 - 1 year as Chair of any SWMLS or GAAR Committee.
 - 1 year as Member of any SWMLS Committee or selected GAAR Committees (Professional Standards, Grievance, Mediator/Ombudsman, GAP, or LEAP Committees).
 - · Complete a Leadership Development Program at the local, state, or national level.
 - Attend at least 2 SWMLS BOD Meetings within the last year can be
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- completed before taking office in January.
- · Complete both a Robert's Rules of Order and MLS Rules Refresher Course.
- · Have had five (5) transactions that closed in the prior twelve (12) months in which he or she represented a buyer, seller, landlord or tenant or performed an appraisal or (ii) be a qualifying broker of at least five (5) brokers.
- 4. Further, an Officer or Director nominee shall not have been removed from a SWMLS office within the prior two (2) years before nomination under Article 6.5.6 or Article 6.7. In addition to the appointed and elected Directors of the Service, the current President of the Greater Albuquerque Association of REALTOR® (shareholder), or a REALTOR® appointed by that President, shall serve as a Director of the Service, ex officio, with full voting privileges.
- 5. In addition to the appointed and elected Directors of the Service, the Board of Directors may add up to 2 non-voting members by a simple majority vote with the purpose of bringing in outside perspective and experience. Travel policy or other expenditures extended to appointed and elected Directors do not apply to the Board-appointed members.

Article 6.3 – Nomination and Election of Officers and Directors

The Officers and Directors of the Service shall be nominated by a vote of the Participants of the Service in accordance with the provisions of Article 7, Meetings, of these Bylaws and as set forth:

Article 6.3.1 - Nominating Committee

The President of the Service shall appoint a Nominating Committee each year which shall be comprised as follows: There shall be a Chair, the Immediate Past President of the Service, and the current Chair of the Greater Albuquerque Association of REALTORS® (shareholder). The balance of the Nominating Committee shall be appointees who proportionally represent Participant firms as closely as possible. The appointment of the Nominating Committee shall be made by such a date as to enable the Committee to meet and select a proposed slate of Officers and Directors of the Service thirty (30) days prior to the date of the meeting of the Participants of the Service at which nominees shall be selected by vote of the Participants. The proposed slate of Officers and Directors shall be reported to the President and Secretary- Treasurer of the Service. Except as provided in Article 6.2(4), none of the appointed or elected Officers or Directors of the Greater Albuquerque Association of REALTORS® (shareholder) may contemporaneously serve as a SWMLS Director.

Article 6.3.2 - Notice of Proposed Nominees

The President shall cause a list of the proposed nominees selected by the Nominating Committee to be forwarded to the Participants of the Service, setting forth the time, place, and other pertinent conditions of the election to select the final list of nominees by vote of the Participants of the Service. The notice to the Participants of the Service concerning the election to select nominees for Officers and Directors of the Service shall

be disseminated on a date thirty (30) days prior to the proposed election.

Article 6.3.3 – Rights of Participants to Select Additional Nominees

The names of additional proposed nominees may be added to the list selected by the Nominating Committee by a petition submitted to the Secretary of the Service by fifteen percent (15%) of the Participants of the Service, with said petition received not less than fifteen (15) days prior to the date of meeting of the Participants to select nominees for Officers and Directors of the Service; provided they meet the qualifications set forth in Article 6.2. The names contained in such petition, if duly received and certified, shall be presented in writing to the Participants at the meeting to select nominees as additional nominees for consideration for such office as specified in the petition.

Article 6.3.4 – Voting by Secret Ballot

Voting for selection of nominees, if other than on a motion to cast a unanimous vote for the original proposed slate, shall be by secret ballot, and said ballot shall contain blank spaces for writing in additional names proposed by petition under Article 6.3.3 or from the floor at the meeting to select nominees, as long as those nominees meet the qualifications set forth in Article 6.2.

Rationale: By the time we reach the voting process outlined in this article, any meetings to propose additional nominees have already passed. This is language left over from times when nominations and voting would happen only at the annual meeting. It was recommended by legal counsel to remove it.

Article 6.3.5 – Voting to Select Nominees

Voting shall be in accordance with provisions of Article 7 – Meetings, or in the manner designated by the SWMLS Board of Directors.

Article 6.3.6 – Nominees Submitted to Shareholder for Election

When nominees for Officers and Directors of the Service for the forthcoming calendar year have been selected by vote of the Participants of the Service such nominees shall be submitted to the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder). Upon election by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), by a simple majority vote, the individuals so elected shall be considered Officers-Elect and Directors-Elect of the Service and shall assume their respective offices on the 1st day of January

The term of office for Officers and Directors of the Service shall be on a calendar year basis. In the event one (1) or more nominee(s) is/are not elected by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), and upon notice of such failure of election, the President of the Service shall select a proposed nominee or nominees, as required, subject to confirmation by the Board of Directors of the Service, for submission as nominee(s) to the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder) to be considered for election to fill the vacancy or vacancies existing. $\frac{Page 7 \text{ of } 17}{17}$

In the event that nominees are not duly and timely provided by the Service to the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), as provided in these Bylaws, then the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder) shall exercise rights as sole and exclusive shareholder to elect a Participant or Participants of the Service to fill any existing vacancy or vacancies as Officers and Directors of the Service.

Article 6.4 – Terms of Office

The Officers and appointed Directors shall serve for a one-year (1) term. The elected Directors shall serve for staggered three (3) year terms with approximately one-third (1/3) of the terms expiring each year, and with the terms of no more than two (2) of the three (3) Directors elected from any grouping of firms with similar number ranges of subscribers expiring in any one (1) year, to the extent possible. Officers and Directors of the Service shall take office upon the effective date of their offices and shall continue until their successors are elected, qualified, and installed. No Oofficer or Odirector shall be nominated and elected to the same office for more than two consecutive terms. In the event that an Officer or Director is unable to complete their term of office, the Officers and Directors of the Service will elect, by a simple majority vote, a Participant or Subscriber to fill the position for the remainder of that Director's term. In the event that a Director transfers between firms (or a merger of firms) or changes status from Participant to Subscriber, or a gain or loss of Subscribers causes a change in percentage of Subscribers, the Directors involved will finish their current term(s). Inserve until the next annual election process, at which time representation will be adjusted and new Director(s) elected or appointed as needed to maintain representation as outlined in this Article. However, if the percentage of Subscribers changes as a result of a merger, acquisition or transfer, no firm may have more total members of the Board of Directors than they are entitled to in Article 6.2, Board of Directors of the Service, of these Bylaws. If merger, acquisition or transfer results in a firm having more members of the Board of Directors than outlined in Article 6.2, the elected Officer(s) shall remain and the Principal of the affected firm will decide which members from the firm will remain as Directors and a special election will be held to fill remaining vacancies. When filling a vacated position, the Board of Directors may change the term length if necessary to meet the staggered term requirements outlined earlier in this article, and if the terms are not sufficiently staggered, the length of terms of newly elected Directors shall be determined by the drawing of cards. the total vote count with each candidate being put in descending order of required term length based on the number of votes each candidate received more votes getting a longer term.

Rationale: Earlier in this section, there is a requirement that the BOD should have staggered terms, such that there are always a few positions available for election every year. Over the years, as members either changed positions, changed firms, or resigned the board and the Board of Directors vote to replace them as allowed in the Bylaws, it created the situation we are in now that most Directors currently on the board have a term that does not end until 2025. The changes in this section, along with some others enacted last year, ensure that we can return to staggered terms in the 2025 election, and that it will remain that way for the foreseeable future.

Article 6.5 - Duties of Officers and Directors

The duties of the Officers and Directors shall be as follows:

Article 6.5.1 - President Duties

The President shall be the chief elected officer of the Service and shall preside at its meetings and those of the Board of Directors of the Service and shall perform all the duties of President subject to declared policies and, as required, subject to confirmation of the Board of Directors of the Service.

Article 6.5.2 – President-elect Duties

The President-elect shall, in the absence of the President, perform all the duties of the President and shall perform other duties as may be assigned by the Board of Directors or the President. The President-elect shall automatically succeed to the office of President in the year following election as President-elect.

Article 6.5.3 – Secretary-Treasurer Duties

The Secretary-Treasurer shall be the custodian of the funds of the Service and shall keep or cause to be kept an accurate record of all receipts and disbursements. The Secretary-Treasurer shall provide to all members of the Board of Directors of the Service at least quarterly statements of all accounts and financial affairs for the Service and shall have charge of the corporate seal and affix it to all documents properly requiring such seal.

Article 6.5.4 – Board of Directors Duties

The Board of Directors of the Service shall be the governing body of the Service and shall have control of all the affairs of the Service and shall authorize all expenditures of funds. The Board of Directors of the Service shall, prior to the end of each fiscal year, prepare a budget reflecting projected costs and expenses of the Service for the next fiscal year, indicating the projected income from all sources. The budget shall be submitted to the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder) for approval on a date thirty (30) days prior to the first (1st) day of the next fiscal year. The Board of Directors of the Service cannot, without prior approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), make any unbudgeted expenditure or incur any debt in excess of \$75,000 or cause a cumulative deviation in excess of five percent 5% of the total budget. The Board of Directors of the Service shall employ such executive, legal, and office personnel it deems necessary to care for and maintain the properties of the Service and otherwise conduct the administrative business of the Service. The Board of Directors shall have the right to make an audit of the books and accounts at any time without notice. The Board of Directors shall have the power from time to time to adopt such policies and Rules and Regulations that they deem appropriate and subject to final approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder).

Article 6.5.5 - Board of Directors Actions

Except as otherwise provided in these Bylaws and Rules and Regulations, the action of the Board of Directors of the Service shall be final.

Article 6.5.6 – Absences and Vacancies

Officers or Directors who are absent from three (3) regular meetings of the Board during a fiscal year shall be deemed to have resigned from the Board and the vacancy shall be filled by a simple majority vote of the Board of Directors for the remainder of that Director's term, unless the Director is appointed by a firm with ten percent (10%) or more of Subscribers, in which case the Principal shall serve or appoint another Participant/Subscriber from the firm to serve.

Article 6.5.7 - Executive Committee

There shall be an Executive Committee of the Board with the President as Chairperson. The Executive Committee shall, in the interim between regular meetings of the Board of Directors, conduct the affairs of the Service according to the policies and instructions of the Board of Directors. The Executive Committee shall meet at the call of the President or any three (3) members of the Executive Committee. The Executive Committee will be composed of the Elected Officers of the Service plus the Immediate Past President of the Service and the President of the Greater Albuquerque Association of REALTORS® (shareholder). The Chief Executive Officer shall serve as non-voting ex officio members of the Executive Committee.

Article 6.5.8 – Officer Ascension

If the President is removed from office, President-elect moves up to that position for the remainder of that year, and also serves as President the following year. If the President-elect is unable or unwilling to serve in that capacity, then the Immediate Past President, upon their agreement, shall serve as interim President for the remainder of the term. If Immediate Past President is unable or unwilling to serve in that capacity then the position shall be filled by a vote of the Participants which shall be held by a called meeting as soon as feasible..

If the President-elect is removed from office, The Secretary-Treasurer moves up to that position for the remainder of the year. If the Secretary-Treasurer is unable or unwilling to serve in that capacity, then the Immediate Past President, upon their agreement, shall serve as interim President-elect for the remainder of the term. If the Immediate Past President is unable or unwilling to serve in that capacity, the Board of Directors should elect a replacement by a simple majority vote. In all cases the interim President- elect shall only serve until the position is filled by a vote of the Participants which shall be by a called meeting as soon as feasible.

Article 6.6 - Conflicts of Interest

No <u>member of the Board of Officer or</u> Directors of the Service shall vote on an issue or matter wherein that person or the affiliated Participant shall have a conflict of interest, as conflict of interest is defined by applicable law and/or in policies adopted by the Board of Directors. If there is a question of conflict of interest, a majority vote of the Board of Directors of the Service shall make the determination.

Article 6.7 - Removal of Officers and Directors

An Officer or Director shall be removed from office upon any one of the following: (i) a finding of a violation of the Code of Ethics or non-compliance with a membership duty under Greater Albuquerque Association of REALTORS' policies and procedures; (ii) a majority vote of the Directors of the Shareholder or (iii) a determination that an Officer or Director of the Service is incapable of fulfilling the duties for which elected, but will not resign from office voluntarily, pursuant to the following procedure:

A petition requesting the removal of a_n Officer or Director and signed by not less than one-third (1/3) of the Participants or a majority (as defined by the number of Service Subscribers they represent) of all Directors of the Service shall be filed with the President of the Service, or if the President is the subject of the petition, with the next- ranking Officer, and shall specifically set forth the reasons the individual is deemed to be disqualified from further service.

Upon receipt of the petition, and not less than twenty (20) days or more than forty-five (45) days thereafter, a Special Meeting of the Participants of the Service shall be held, and the sole business of the meeting shall be to consider the charge against the Officer or Director, and to render a decision on such petition.

The Special Meeting shall be noticed to all Participants at least ten (10) days prior to the meeting and shall be conducted by the President of the Service unless the President's continued service in office is being considered at the meeting. In such case, the next-ranking Officer will conduct the meeting or the hearing by the Participants. Provided a quorum is present, a two-thirds (2/3) vote of Participants present and voting shall be required for removal from office.

Any vote taken by the Participants to remove an Officer or Director must ultimately be confirmed by a majority vote of the Directors of the Shareholder.

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Article 7 - Meetings

Article 7.1 - Annual Meeting

The Annual Meeting of Participants of the Service shall be held at the time and place specified by the Board of Directors of the Service.

Article 7.2 – Special Meetings of the Service

Special Meetings of Participants of the Service may be called from time to time by the President, the Board of Directors of the Service, Participants representing fifteen percent (15%) of the Subscribers of the Service, or by fifteen percent (15%) of the total Participants of the Service. Written notice stating the day, place, and hour of the meeting, and the purpose or purposes for which the meeting is called, shall be disseminated to all Participants of the Service not less than three (3) days prior to said meeting.

Article 7.3 – Quorum and Voting at Annual and Special Meetings of the Service

For the purposes of voting for Director nominees, amendments to these Bylaws and other items requiring Participant vote, each Participant shall have a number of votes equal to the number of Subscribers in that Participant's firm as counted on the Monday before the meeting or voting takes place. For the purposes of voting, the Subscribers under each Participant shall be considered (rather than the process described under Article 6.2). For the transaction of business, Participants attending in person or by written proxy representing thirty five percent (35%) of the Subscribers or and ten percent (10%) of the Participant's offices of the Service shall be considered a quorum. A majority vote by such Participants attending in person or by written proxy and voting at a meeting having a quorum shall be required for passage of a motion. Where permitted by state law, and in accordance with applicable state requirements, election of Officers and Directors may be conducted by electronic means, in accordance with procedures established by the Board of Directors.

Rationale: We have had consistent issues with reaching the 10% of Participants quorum necessary for votes for bylaws changes and for elections, even though we easily reach the 35% of Subscribers represented every time. Even with the work we do with proxy voting, we barely meet these requirements each time. Changing it to "or" instead of "and" will help alleviate this.

Any action(s) taken at a Special Meeting of the Service shall further be subject to the approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder). When action(s) has been approved by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), said decision shall be effective immediately or as stated in the resolution. If the proposed action(s) fails approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), the Board of Directors of the Service shall be informed and advised that the proposed

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action(s) be further considered and resubmitted to the shareholder as approved by the Participants of the Service.

Article 7.4 – Meetings of the Board of Directors of the Service

The Board of Directors of the Service may meet at any time it deems advisable on the call of the President or a majority of the Board of Directors of the Service. A majority vote by the Directors present and voting at a meeting attended by a quorum shall be required for passage of motions. A quorum of the Board of Directors of the Service shall be a majority of the Board of Directors of the Service.

Article 7.5 - Presiding Officer

At all meetings of the Participants of the Service, or of the Board of Directors of the Service, the President or, in the absence of the President, the President-elect shall serve as presiding officer. In the absence of the President and President-elect, the President shall name a temporary chairperson or, upon the President's failure to do so, the Board of Directors of the Service shall appoint a temporary chairperson.

Article 7.6 – Rules of Order

Robert's Rules of Order, latest edition, shall be recognized as the authority governing the meetings of the Service, its Board of Directors, and Committees in all instances wherein its provisions do not conflict with these Bylaws.

Article 7.7 – Electronic Transaction of Business for Meetings of the Board of Directors of the Service

Officers and Directors may participate by electronic means up to two (2) times per year, with reasonable notice to the President and Staff, which shall constitute presence at the meeting. Meetings that are held primarily on Zoom do not count against the two (2) meeting maximum. Directors attending a meeting electronically must remain muted unless speaking, stay engaged with active participation in the meeting, and be respectful, prepared, and on time. If the meeting goes into Executive Session, the Director must be able to enter a private setting to maintain confidentiality.

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Article 8 – Committees

The President, with the approval of the Board of Directors of the Service, shall create such standing Committees as the President deems desirable and shall appoint their Members. The President may also appoint Task Forces and Presidential Advisory Groups (PAG) as needed. Each Committee, Task Force, and/or PAG shall consist of not less than one (1) Participant in the Service but may also include Subscribers employed by or affiliated as independent contractors with a Participant serving as representatives of said Participants and with their consent, and who may serve either as a chairperson or member of a Committee.

Article 8.1 – Standing Committees

The President shall appoint from among the membership, subject to confirmation by the Board of Directors, the following standing Committees: Policy, Emerging Trends & Technology, and Compliance. To the extent possible, Standing Committee Members should have staggered terms with no more than one-half (1/2) of Committee Members serving consecutive terms.

Article 8.2 – Special Committees, Task Forces, and Advisory Groups

The President of the Board of Directors shall appoint, subject to confirmation of the Board of Directors, Special Committees. The President of the Board may appoint Task Forces and Presidential Advisory Groups as needed without confirmation by the Board of Directors.

Article 8.3 – Chair

The President shall be an ex officio member of all Committees.

Article 8.4 – Authority

Any action by a Committee outside the scope of their approved business plan and/or budget shall be subject to the approval of the Board of Directors or the Executive Committee.

Article 8.5 – Organization

All Committees shall be of such size and shall have such duties, functions and powers as may be assigned to them by the President or the Board of Directors, except as otherwise provided in these Bylaws. Fifty percent (50%) or more of Committee Members appointed to the Committee shall constitute a quorum.

Article 8.6 – Attendance

Any Committee Member who fails to attend three (3) regular or Special Meetings of the Committee during a fiscal year, without excuse acceptable to the Chair of the Committee, shall be deemed to have resigned from the Committee and the vacancy shall be filled as herein provided for original appointment.

Article 8.7 - Action without Meeting

Any Committee may act by two-thirds majority in writing without a meeting. The consent shall be evidenced by one or more written approvals, each of which sets forth the action taken and bears the acknowledgement of one or more of the members of the Committee. The action shall be effective when all Committee Members have approved the consent, unless the consent specifies a different effective date.

Article 8.8 – Electronic Transaction of Business

Members of a Committee may participate in any meeting through the use of a conference telephone or similar communications equipment by means of which all persons participating in the meeting can hear each other. Committee Members attending a meeting electronically must remain muted unless speaking, stay engaged with active participation, and be respectful, prepared, and on time. If a Compliance Committee meeting goes into Executive Session, members must be able to enter a private setting to maintain confidentiality. Such participation shall be at the discretion of the Chair and shall constitute presence at the meeting.

Article 9 - Fiscal Year

The fiscal year of the Service shall commence on January 1 and shall end on December 31.

Article 10 – Amendments

Article 10.1 – Amendments to Bylaws

Amendments to these Bylaws shall be by the Participants of the Service, and shall be determined at an Annual Meeting or Special Meeting of the Service in accordance with the provisions of Article 7 concerning Meetings of the Service. Amendments to the Bylaws of the Service approved by the Participants shall further be subject to approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder).

When amendments to the Bylaws of the Service have been approved by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), said amendments shall be effective immediately, or as stated in the amending resolution.

If the proposed amendments to the Bylaws of the Multiple Listing Service fail approval of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder), the Board of Directors of the Service shall be informed and advised that the proposed amendment or amendments to the Bylaws be further considered and resubmitted to the shareholder as approved by the Participants of the Service.

The Board of Directors of the Service may, at any regular or Special Meeting of the Board of Directors at which a quorum is present, approve amendments to the Bylaws, which are mandated by NAR policy.

Article 10.2 – Amendments to Rules and Regulations

Amendments to the Rules and Regulations of the Service shall be by consideration and approval of the Board of Directors of the Service in accordance with the provisions of Article 7 concerning Meetings of the Board of Directors subject to final approval by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder).

When approved by the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder) as described, the amendments to the Rules and Regulations of the Service shall be effective thirty (30) days following written notification to Participants.

If the proposed amendments of the Service Rules and Regulations fail approval by the Board of Directors of the shareholder, the Board of Directors of the Service shall be informed and advised that the proposed amendment or amendments must be further considered and resubmitted as approved by the Board of Directors of the Service to the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder).

Article 11 – Dissolution

In the event this Service shall at any time terminate its activities, the Board of Directors of the Service shall consider and adopt a plan of reorganization or liquidation and dissolution with the approval of the Participants thereof and of the Board of Directors of the Greater Albuquerque Association of REALTORS® (shareholder). Said plan shall provide for the collection of all assets, the payment of all liabilities, and that the remaining portions thereof be assigned to the parent corporation, namely Greater Albuquerque Association of REALTORS® (shareholder).

Approved:

These Bylaws were read, approved, and adopted by the Members of the Southwest Multiple Listing Service, Inc. on December 7, 2022 as indicated by the following signatures:

Jeanette Raver, 2022 President SOUTHWEST MULTIPLE LISTING SERVICE, INC.

Bridget Gilbert, 2022 President GREATER ALBUQUERQUE ASSOCIATION OF REALTORS®, INC.

Kent Cravens, Chief Executive Officer GREATER ALBUQUERQUE ASSOCIATION OF REALTORS®, INC.

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