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Q1

General Info:

Name: Helen Chan
Firm Name: ERA Summit
Firm Address: 6001 Indian School Dr NE, Ste 150
City: Albuquerque
State: New Mexico
Zip: 87110
Email Address: helenchanrealtor@gmail.com
Phone Number: 575-312-2095

Q2 REALTOR®/Associate Broker

Member Type:**Please select Designated REALTOR® if you are listed as the Designated/Qualifying Broker of your office.**

Q3 Yes

Have you been a REALTOR® member of GAAR for at least 3 years prior to this nomination?

Q4 No

Do you have any Code of Ethics violations or non-compliance of a membership duty in the last 3 years?

Q5
Have you had any disciplinary actions from the New Mexico Real Estate Commission for any violations? If yes, please elaborate. If no, indicate N/A.

N/A

Q6

For which position are you applying?

Select one

Treasurer (2 Year Term, Officer Position)

Q7

Yes

If you selected an "Officer Position" in question 5, have you served as an Officer or Director of GAAR or SWMLS within the past 5 years?

Q8

YES – I have had at least 5 transactions that closed in the prior 12 months

If you selected an "Officer Position" in question 5, prior to nomination, have you had at least 5 transactions that closed in the prior 12 months (August 1, 2022 to July 30, 2023) and/or are you a QB of at least 5 Brokers?

Q9

5-10 years

Number of years licensed:

Q10

5-10 years

Years of REALTOR® Membership:

Q11

Please list all GAAR, SWMLS, NMAR or NAR Committees or Task Forces you have been a member of: ****Hint - you can find your GAAR/SWMLS Committee history on your Member Portal.****

GAAR Board of Directors - Director, GAAR Ambassador Program, GAAR Advancing Belonging Community Diversity Committee, NMAR Professional Development Committee

Q12

Yes,

Have you participated in GAAR's Leadership Development Program, NMAR's Growth and Involvement Program or any other leadership training?

If yes, which one(s) and what year(s):
GAAR's LDP and NMAR's Growth and Involvement both in 2022

Q13

Please list any REALTOR® Institutes, Societies or Councils in which you currently hold Membership:

n/a

Q14

Please list any REALTOR® Designations you hold:

C2EX, At Home With Diversity, Pricing Strategy Advisor

Q15

- Residential

What are your primary disciplines in your real estate practice? Check all that apply.

Q16

Yes

Service as an elected Officer or Director requires attendance at Board of Director meetings. Regular attendance is necessary for understanding Association business. As stated in the Association Bylaws, absence from three (3) regular or special meetings per fiscal year without an excuse deemed valid by the Board of Directors shall be construed as resignation. If elected, will you attend the regular meetings of GAAR as an Officer or Director?

Q17

Yes

Have you reviewed the Board Responsibilities document and do you agree to abide by these responsibilities? See Board Responsibilities here.

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Q18

What challenges face the current real estate industry?

We still work within a limited housing inventory and increasing interest rates with wages that have not aligned.

Q19

What challenges face the Association?

Communication has been an ongoing work in progress as each committee member and staff member are constantly reaching new ways to get important information to each member of the association. Assisting to increase the number of Realtors and Affiliates of different backgrounds has been a prevalent goal which communication is an integral part of making sure we provide for all of our clients' needs.

Q20

Given the challenges you identified above, how would you contribute as a leader?

At Association or Affiliate events, I work towards sharing information with those members in regards to communication. By attending different community events and meetings regarding housing issues, I seek to gain understanding of what clients are wanting and needing. In regards to the industry keeping in close contact with lenders and available programs to stay creative with assisting in buyers' and sellers' challenges.

Q21

How do you feel GAAR could be more relevant to our members?

The last few years has seen progress through asking members what they want and need. Implementation of those requests have started and will continue to provide value if we continue adjusting to changes in the city and demographic needs. Active communication is a helpful tool in gaining understanding and collaboration.

Q22

Name one problem you find with GAAR, and how would you fix it:

There is still a large number of members that have not stepped foot into the GAAR building more than the one time they needed to for initial paperwork. Allocation of a monthly outreach from staff members and Directors to different brokerages may help bring in those that do not see the Association as our Association.

Q23

Describe the role of the Board of Directors of the Greater Albuquerque Association of REALTORS®:

A Director serves the Association by listening, advocating, representing the thoughts, questions, and requests of the entire membership.

Q24

Yes

A position on the GAAR Board of Directors means serving your Association and putting the needs of the members first. Do you want to serve your membership, acting in a neutral capacity for the betterment of the members?

Q25

What do you feel will be unique about the next two-year time frame?

This next two years will be an additional period of growth as I learn the role of Treasurer to add to my experience as a Director and assist in goals to to maintain our place of importance in the city and surrounding areas especially as we have a new event center that will be a center piece for the Association.

Q26

What leadership skills, education, experience or training do you possess that you feel would be beneficial on the Board of Directors?

It has been my privilege to continue my path of gaining leadership skills by amazing mentors and programs. I've served on several committees as listed above in hopes of educating all members of the benefits and strength our Association provides.

Q27

What else would you like to tell the membership about yourself? (ie. personal interests, activities, hobbies, etc.)

I'm an avid food seeking curator of all eateries and venues that provide the opportunity. My go to is hot red chile and I'm picky with my green. I speak so-so Cantonese but fluent in fun! I've just started learning how to golf and can hit a whopping 70 yards. Hiking our beautiful trails and foothills brings me balance especially if there is hearty meal at the end of the hike. I'm grateful to be in a state that provides so many different outdoor activities and food choices. New Mexico True means so much for me!
